

# China Bank response to COVID-19



# **EMPLOYEES**

- ✓ **64%** of employees fully vaccinated, **86%** given 1st dose (As of October 25, 2021)
- Compliant with health standards of DOH, DOLE, DTI, and IATF
  - Detection, contact tracing, testing, isolation & referral
  - Housekeeping & disinfection
  - Provision of PPEs
  - Awareness campaigns/reminders
  - WFH arrangements / split office
- ✓ Augmented COVID-19 Medical Team
  - Occupational Safety & Health Committee in-charge of notification & reporting
  - Expanded Health Teams (11 team leads & 80 members)
- ✓ Opened a dedicated COVID-19 testing facility
- ✓ Continuous logistical support and transportation services
- ✓ Automated employees' daily health checklist

# **CLIENTS AND COMMUNITY**

- ✓ Almost 100% of branches open for operations
- ✓ Working closely with clients in the most challenged sectors
- ✓ Increased ATM withdrawal limit to P50K until the community quarantine is lifted
- ✓ Continued waiver of fees on InstaPay & PesoNet
- ✓ Provided digital options to retail and business clients
- √ Track & Trace Plan for clients/ visitors/ external and internal messengers
- ✓ Released latest version of China Bank Mobile App
- Regular communication on customer updates, cyberfraud protection, health & safety

# China Bank Profile

# 101

### Who we are

- ✓ One of the oldest privately owned banks, established in 1920
- ✓ Publicly-listed since 1927 on the Manila Stock Exchange
- ✓ Strong presence in the entrepreneur, middle market and business segments
- ✓ Longest relationship with Chinese-Filipinos, serving up to the 4<sup>th</sup> generation
- ✓ Best practice in Corporate Governance







1,034 ATMs\* 9,790 Employees\*

### Full Service Platform

### **RELATIONSHIP BANKING**

### **Retail Banking Business Segment**

- Loans
- Deposits

### **Lending Business Segment**

### **Institutional Banking**

- Corporate loans
- Commercial loans

### **Consumer Banking**

- Housing/Auto loans
- Credit Card
- Multi-purpose loans

### FINANCIAL MARKET

### Treasury

**Market Sales** 

Remittance

**Wealth Management** 

**Trust & Asset Management** 

**China Bank Capital** 

**China Bank Securities** 

# SAVINGS BANK AND BANCASSURANCE

### China Bank Savings

- SME loans
- Consumer
  - Housing/Auto loans
  - Teachers' loans
  - Personal loans

Manulife-China Bank Life Assurance Corp. (MCBLife)

**China Bank Insurance Brokers** 



# China Bank Profile



# **EQUITY PROFILE**

Particulars	November 17, 2021		
Ticker	СНІВ		
Stock Price	Php25.30		
Market Cap (in PHP Mn)	67,995		
Market Cap (in USD Mn)	1,359		
Book Value per Share	Php42.33		
Earnings per Share (Trailing 12 months)	Php5.6		
Price to Book	0.6		
Price to Earnings	4.5		

### **CREDIT RATINGS**

• Investment grade credit rating of <a href="Baa2">Baa2</a> from May 2017



- Same level as the Philippine sovereign rating and at par with the country's three biggest banks
- Affirmed in September 2021



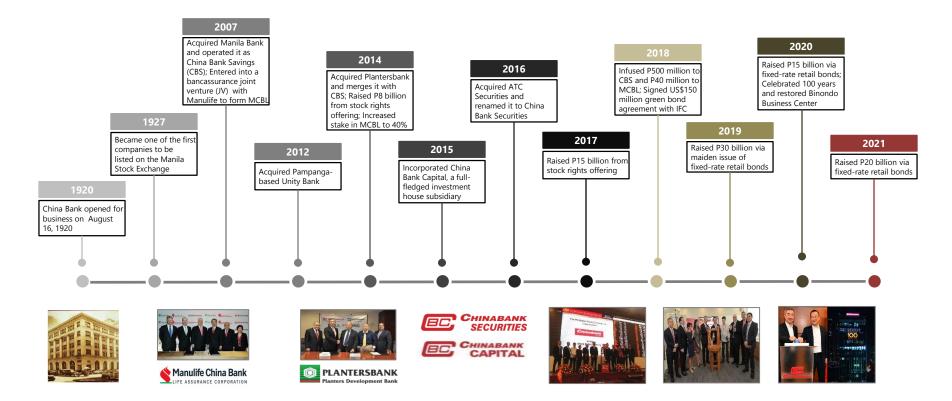
- Investment grade issuer rating of <u>PRS Aaa</u> (corp.) in February 2019
- Affirmed in October 2021



# China Bank Profile

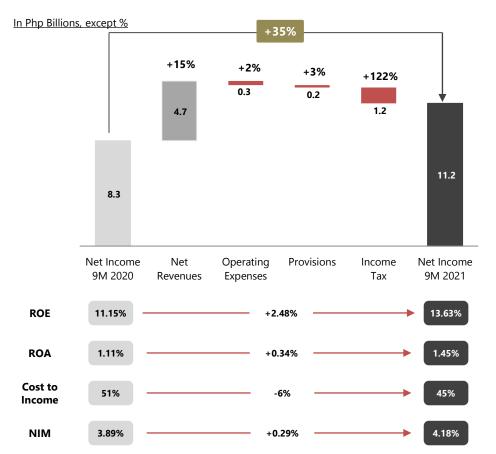
# CHINABANK 1920 - 2021

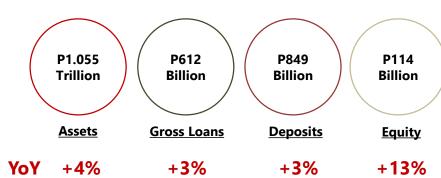
# Corporate Milestones



# China Bank at a glance



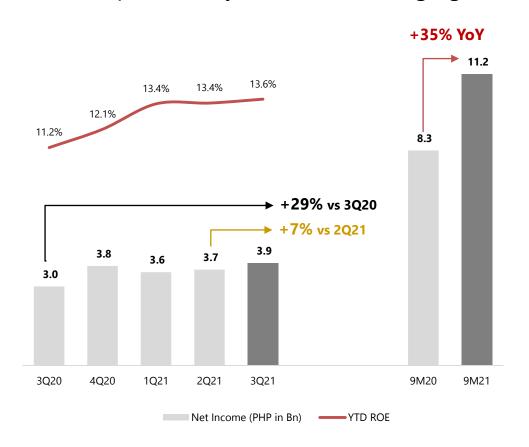




- ✓ Gross loans expanded 3% with the gradual return of business activities. Business loans slightly up 1% YoY as the 5% growth in Corporate loans was offset by 12% decline in Commercial loans. Consumers loans up 12% YoY.
- ✓ Total deposits rose 3% to P849 billion, underpinned by 23% growth in CASA.
- ✓ CASA ratio improved to **62%** from **52%** in Sep-2020
- ✓ Capital ratios remain healthy with CET 1/Tier 1 ratio at **14.4%** and total Capital Adequacy Ratio at **15.3%**.

# Sustained profitability amidst a challenging environment



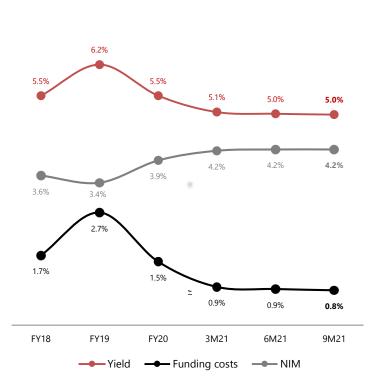


- Net interest income up 13% to P28.2 billion driven primarily by lower funding costs.
- The significant reduction in interest expense led to an improved net interest margin of 4.2% from 3.9%.
- Net revenues rose 15% to P36.6 billion, reflecting strong growth in net interest income and fee-based income.
- With the enhancements in productivity and efficiency, operating expenses were controlled at P16.6 billion, up 2% YoY.
- Provisions for taxes grew 122% as the Bank absorbed the one-time impact on deferred taxes due to CREATE Law

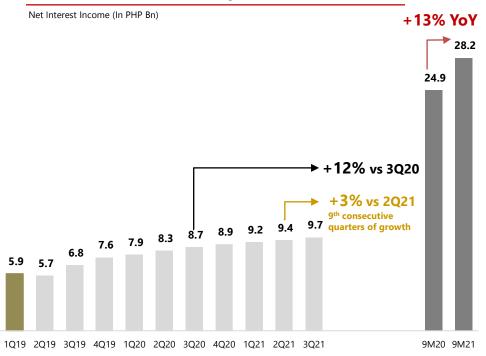
# Resilient NII despite pressure on yields



### NIM stabilizes at above 4%



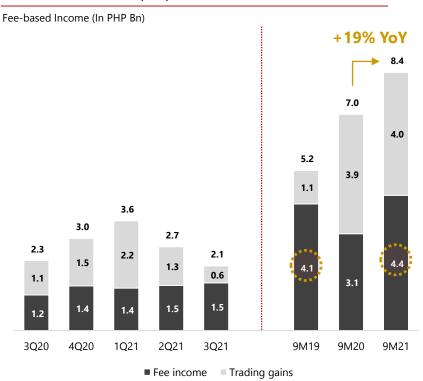
## Net interest income continues to grow Quarter-on-Quarter



# Fee-based income driving revenue growth



### Fee income recovers to pre-pandemic level



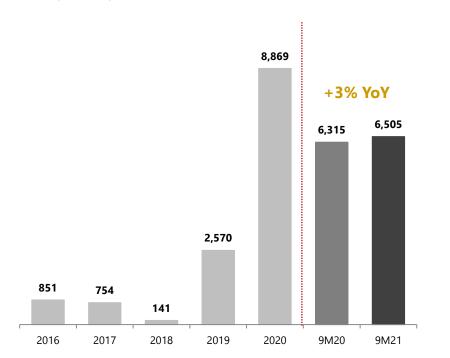
- ✓ Fee income grew 40% YoY to P4.4 billion. This was 7% better than the pre-pandemic fee income of P4.1 billion (9M 2019).
- Service charges, fees, and commissions were up **26%** to **P2.5 billion** due to higher investment banking and loans and deposits-related fees.
- Foreign exchange gain significantly increased to P341 million from P90 million primarily due to favorable FX trading activities.
- ✓ Income from sale of acquired assets was 3.3x higher at P367 million.
- Miscellaneous income up 24% due to higher bancassurance (+60% YoY) and Trust income (+19% YoY).

# Absorbed substantial provision for credit losses

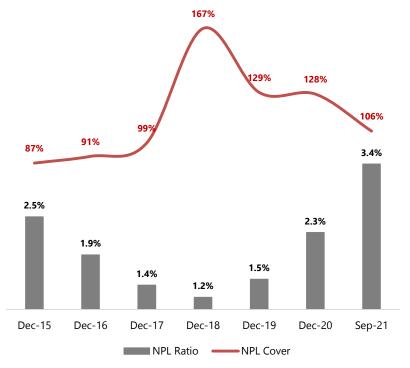


### Ramped up provisions on COVID-19 impact

Provisions (In PHP Mn)

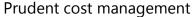


### NPL cover remains sufficient



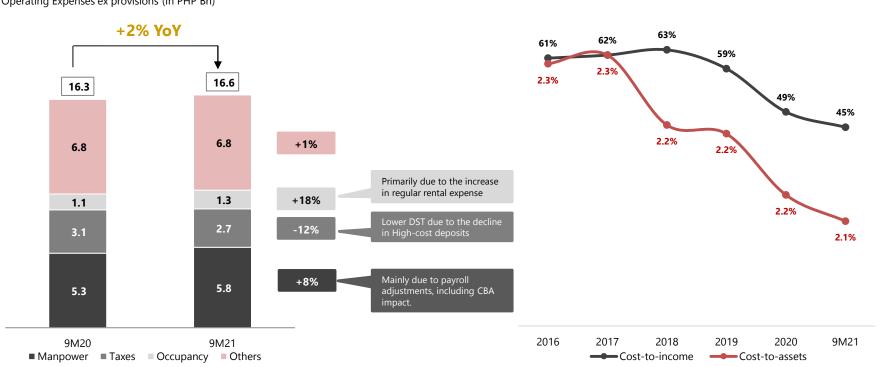
# Demonstrated operational resiliency amidst COVID-19 pandemic





Operating Expenses ex provisions (In PHP Bn)

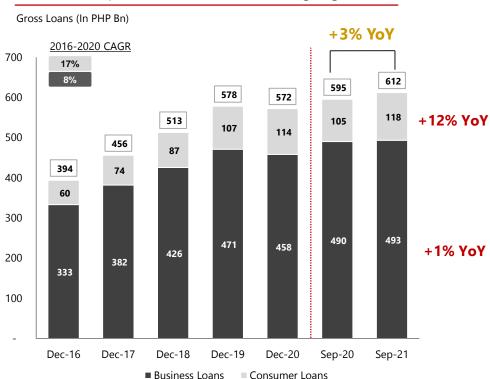




# Disciplined loan growth

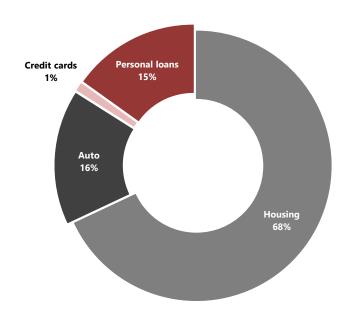


# Continued expansion in consumer lending segment



# Well-secured consumer lending portfolio

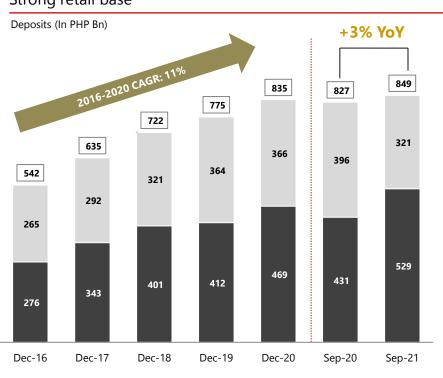
Consumer Loans Breakdown as of Sep-2021



# Deposit growth primarily driven by CASA

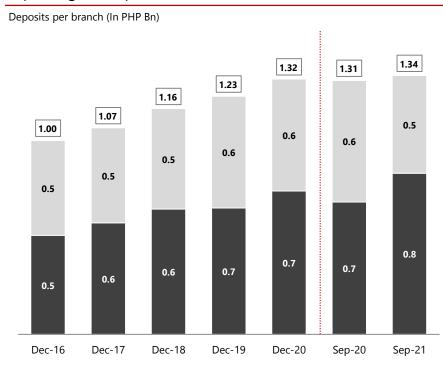


# Strong retail base



■ CASA ■ Time

# Improving CASA per branch



■ CASA ■ Time

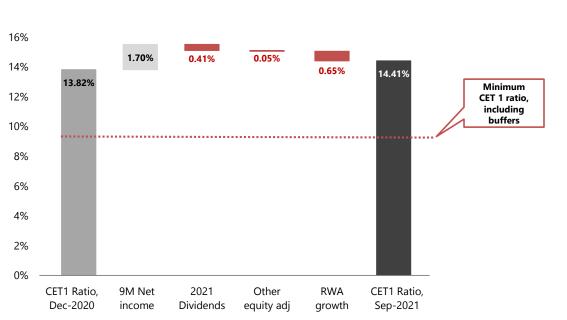
# Strong internal capital generation results in higher capital buffer

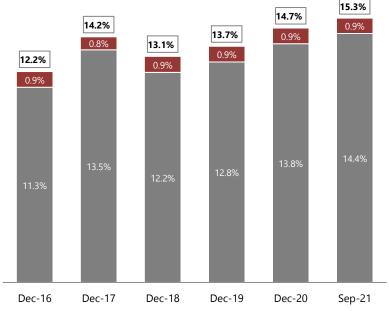


■ CET 1/Tier 1 ■ Tier 2 □ CAR

# **Enough capital buffer:**

- √ to absorb credit shock;
- ✓ to support Asset growth; and
- √ to continue dividend distribution to shareholders





# Highly capable management team





Hans T. Sy Chairman of the Board



Gilbert U. Dee Vice Chairman of the Board



William C. Whang Director and President



Romeo D. Uyan, Jr. Executive Vice President and Chief Operating Officer



Rosemarie C. Gan Executive Vice President and Segment Head of Retail Banking Business



Patrick D. Cheng
Executive Vice President and Chief
Finance Officer



Alexander C. Escucha Senior Vice President and Head of Investor and Corporate Relations Group



Lilian Yu Senior Vice President and Head of Institutional Banking Group



Magnolia Luisa N. Palanca Senior Vice President and Head of Financial Markets Segment



Manuel C. Tagaza Senior Vice President and Head of Digital Banking Group



Aloysius C. Alday, Jr.
Senior Vice President and Head of
Cards Business and Customer Contact
Center Group



Ananias S. Cornelio III Senior Vice President and Chief Risk Officer



Christopher Ma. Carmelo Y. Salazar First Vice President II, Treasurer and Head of Treasury Group



Lilibeth R. Cariño
First Vice President II and Head of
Consumer Banking Group



Atty. Aileen Paulette De Jesus Vice President II and Chief Compliance Officer

# **Best Practice in Governance**



# Track record of excellence in Corporate Governance







The ASEAN Capital Markets Forum named China Bank for fiscal year 2019 as:

- ✓ Among the top 3 publicly listed companies (PLCs) in the Philippines;
- ✓ Among the top 20 PLCs in ASEAN, and
- ✓ As an ASEAN Asset Class

The Institute of Corporate Directors distinguished China Bank with a 4-Golden Arrow recognition at the ASEAN Corporate Governance Scorecard (ACGS) Golden Arrow Recognition Ceremony 2020, the only bank among the six awardees.



# Other Citations





2<sup>nd</sup> Strongest Bank in the **Philippines** 

2021



Mobile Banking & Payment Initiative of the Year **Philippines** 

2020



Apo Aqua Infrastructure Php9 Billion financing

Utility Deal of the Year Philippines 2019



Atlantic Gulf and Pacific Company Php6 Billion term loan

Oil and Gas Deal of the Year Philippines 2019



Best Bond Adviser

**Domestic Bond Category** 2019, 2018, 2017



China Bank Corporation P30 Billion Fixed Rate Retail Bond

> Best Retail Bond Philippines 2019



Autotax Payment Facility

Most Innovative Public Sector System Philippines 2019



**Best Corporate** Governance Disclosure and Transparency Award

2019



Pagtugon Award for Universal and Commercial Banks

2018, 2019



Top Corporate Securities Market Makers and Top Fixed-income Brokering participants 2019



Top Corporate Issue Manager / Arranger Investment House Category

2018, 2017



Best Debt Capital Market (DCM) House Philippines

**FinanceAsia** 

2018



Best Managed Fund for Bond Long-Term Dollar Category

2019, 2018, 2017



Best Managed Fund for Balanced Peso Category

2018



Best Fixed Income Deal -PHP181 Billion ROP Bureau of the Treasury's Retail Treasury Bond

2018



Best Fixed Income Deal -Ayala Corporation US\$400 Million Fixed-Forlife Bonds (Ayala USD Fixed For Life)

2018



Best Investor Relations Bank **Philippines** 

2019, 2018, 2016



Best Corporate Governance Bank **Philippines** 

2019, 2018, 2017, 2016



# Strategic plans in place to deliver on our targets



CASA Growth	Consumer Loans	Asset Quality	Fee-Based Income	Operational Efficiency	Digital Banking
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<ul> <li>New deposit promos</li> <li>Digitized customer onboarding</li> </ul>	Key drivers:     real estate and     personal loan      Expanding     marketing     campaigns	Tighter credit standards      Appropriate provisioning	Segment cross- sell/up-sell initiatives	<ul> <li>Productivity improvement</li> <li>Streamline key processes and automate manual procedures</li> </ul>	Superior customer experience

# Digital Banking: Relationship-driven Transformation

# CHINABANK

### □ Focus on Digital Payments, even pre-Covid

### Recognized by BSP as active partner in digital economy

- ✓ Pilot bank in Instapay
- √ 1 of 4 pilot banks for InstaPay to mobile/ e-mail
- ✓ 1 of 6 pilot banks for QRPh P2P payment
- √ 1 of 7 pilot banks for QRPh P2Merchant payment

### Mobile banking functions relevant during pandemic

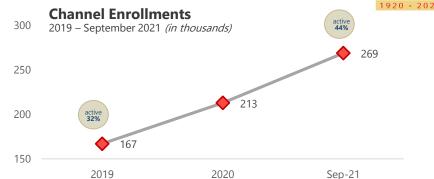
- ✓ Send money to pawnshop
- ✓ Card-less ATM withdrawal
- ✓ RFID toll fee loading

# Instapay and PesoNet fees are waived until Dec. 31, 2021

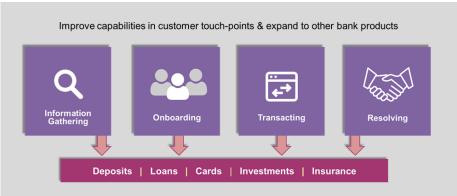
# Expanded payment ecosystem through partnerships

- ✓ Bayad Center
- ✓ Cash in to eWallets





**Unprecedented growth in digital channel users.** Strong pick-up in digital enrollments – internet & mobile banking– among retail users, with active usage increasing to 44% in September 2021 from 32% pre-pandemic.



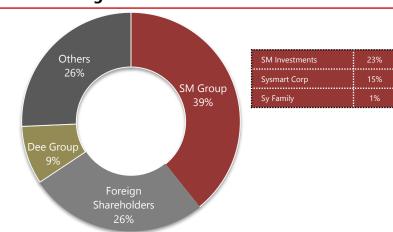
# Strong Support and Synergies with the SM Group



# China Bank benefits from being part of one of the largest and most diversified conglomerates in the Philippines

# Retail Banking Property 77% SM Retail 23% CHIB BDO SM Prime

# **Current Shareholdings**



### **Distinct Benefits for China Bank**



Access to the SM Group's ecosystem of merchants, suppliers and contractors to promote the Bank's products



53 branches and 130 ATMs in SM Group's shopping malls, SaveMore, CityMall and Alfamart locations



# Financial Highlights – Balance Sheet



In Php Billion, except %	September 30, 2021	December 31, 2020	September 30, 2020	YoY change
Liquid assets	195	205	172	13%
Investment securities	232	236	222	5%
Net loans	592	557	581	2%
Other assets	36	38	38	(4%)
Total assets	1,055	1,036	1,013	4%
Deposit liabilities	849	835	827	3%
Bills payable	27	24	26	5%
Bonds payable	42	52	37	14%
Other liabilities	22	20	22	(1%)
Total liabilities	941	931	912	3%
Total equities	114	105	101	13%
Total liabilities and equities	1,055	1,036	1,013	4%
NPL Ratio	3.4%	2.3%	2.5%	
NPL Cover	106%	128%	104%	
Tier 1/CET 1 ratio	14.4%	13.8%	13.1%	
Capital adequacy ratio	15.3%	14.7%	14.0%	

# Financial Highlights – Income Statements



In Php Billion, except %	Jan-Sep 2021	Jan-Dec 2020	Jan-Sep 2020	YoY change
Interest income	33.8	47.1	35.7	(5%)
Interest expense	(5.6)	(13.3)	(10.8)	(48%)
Net interest income	28.2	33.8	24.9	13%
Fee-based income	8.4	10.0	7.0	19%
Net revenues	36.6	43.9	31.9	15%
Provision for impairment losses	(6.5)	(8.9)	(6.3)	3%
Operating expenses	(16.6)	(21.5)	(16.3)	2%
Income before income tax	13.4	13.5	9.3	45%
Provision for income tax	(2.3)	(1.4)	(1.0)	122%
Net income	11.2	12.1	8.3	35%
Return on Assets	1.45%	1.21%	1.11%	
Return on Equity	13.63%	12.09%	11.15%	
Net Interest Margin	4.18%	3.92%	3.89%	
Cost-to-income Ratio	45%	49%	51%	

# Financial Highlights – Segment Information



For the period-ended September 30, 2021	Lending	Retail	Financial	Others	Total
In Php million	Business	Banking	Markets		
Net interest income	8,443	14,213	2,135	3,426	28,218
Fee-based income	667	1,754	4,523	1,435	8,380
Total revenue	9,111	15,967	6,659	4,861	36,598
Operating expenses	(2,850)	(8,486)	(1,692)	(3,620)	(16,649)
Income before provisions and taxes	6,260	7,481	4,966	1,241	19,949
Provision for impairment and credit losses	(4,880)	(495)	(183)	(947)	(6,505)
Income before income tax	1,380	6,986	4,783	295	13,444
Provision for income tax	(58)	(912)	(1,174)	(121)	(2,265)
Net income	1,322	6,074	3,610	173	11,179

For the period-ended September 30, 2020 In Php million	Lending Business	Retail Banking	Financial Markets	Others	Total
Net interest income	6,084	12,961	2,983	2,866	24,895
Fee-based income	645	1,380	3,952	1,049	7,026
Total revenue	6,730	14,340	6,936	3,915	31,921
Operating expenses	(2,778)	(8,422)	(1,595)	(3,543)	(16,338)
Income before provisions and taxes	3,952	5,919	5,341	372	15,583
Provision for impairment and credit losses	(4,990)	(769)	(98)	(457)	(6,315)
Income before income tax	(1,038)	5,149	5,242	(85)	9,268
Provision for income tax	214	(12)	(1,013)	(208)	(1,019)
Net income	(824)	5,137	4,229	(293)	8,249